

Hitting the cold spots

Helping you stay warm



How can we help?

- Visits from our Advisors offering advice and practical support.
- Support with emergency heating measures (electric oil filled radiators) if you are without heating.
- Help to access funding where available for boiler repairs and replacements.
- Help to access funding for first time central heating.
- Access to small grant support to help cope with winter emergencies.

Other services

- Practical support and advice with debt, money and benefits.
- Free home safe and well visits, which can include a carbon monoxide detector, smoke detector and a fire safety plan.
- Assistance to switch your energy provider or fuel tariff to help save money on your fuel bills.

Some of the above services are subject to availability and conditions apply.



Hampshire
County Council

tec the Environment Centre (tec)
you ■ your business ■ your community

Contact us today

Call the Hampshire information line where our friendly team of advisors will be available to offer information and advice.

Tel: **0800 804 8601**
Monday to Friday, 9am - 5pm

Email: **staywarm@environmentcentre.com**

Web: **www.hants.gov.uk/cold-spots**

“ I was very happy that we could talk to anyone at the Environment Centre during the process. We couldn't be grateful enough. It gave us enormous peace of mind and made the house so much more comfortable. ”

Please call **0300 555 1386*** to request this leaflet in another language or format where required: braille, large print, easy read, word and audio files.

Hitting the Cold Spots has been funded by Hampshire County Council Adult Services and Public Health Departments, working with the local charity the Environment Centre (tEC). The carbon monoxide detectors have been donated by Southern Gas Networks.

** Calls to 0300 numbers are included in call packages, or charged at the same rate as 01 and 02 numbers. Costs may vary depending on your telecoms provider and whether you are calling from a landline or mobile. Further information about call charges can be found at Ofcom.*